



NON GUARANTEE ISSUES – NOT COVERED

- Acts of God such as wind, hail, lightning, extreme weather conditions, and other accidents
- Air locks
- Cleaning of hot tub or clearing of electrical wiring
- Commercial (non-residential) use.
- Customer education (reprogramming/unlock of system/reset filter cycles)
- Damages due to inattentiveness, neglect, abuse, vandalism, foreign objects in the system • Fading due to natural aging, excessive chemical use
- Failures due to power surges, black outs, power shorts, reboots, etc.
- Freezing and the resulting damage due to in-attendance
- Fuse blowing (0.3 amp 240V on the circuit board that indicates external power issue)
- Loosened union joints or aging of rubber gaskets of external plumbing components
- Perma-Seal base (failure can only happen from handling)
- Poor water flow in waterfall due to plugged water fall screens
- Reinstallation of hot tub due to the complete removal
- Removal of any kind of debris that is found anywhere within the system.
- Removal of hot tub due to the inaccessibility
- Seasonal shutdown error and damages
- The issues raised beyond the Manufacturers control and is not an actual failure of product
- Travel charges for hot tub repair due to the distance